



COVID-19 UPDATE

YOUR HEALTH IS OUR PRIORITY!

Updated: October 6, 2021

As of September 17, masks are now **mandatory** while in branch. We do ask that you continue to sanitize your hands upon entering the branch and continue to respect the space of other members and staff. If you are experiencing any of the following symptoms, please continue utilizing your MemberDirect or our Mobile App for your Day-to-Day banking needs. You can also call the branch at **306.653.1300** for any inquiries about your account:

- | | |
|----------------------------------|--------------------------------|
| * Fever | * Cough |
| * Shortness/Difficulty of Breath | * Sore Throat |
| * Chill | * Painful Swallowing |
| * Runny Nose/Nasal Congestion | * Feeling Unwell/Fatigued |
| * Nausea/Vomiting/Diarrhea | * Unexplained Loss of Appetite |
| * Muscle/Joint Aches | * Loss of Sense of Taste/Smell |

For your safety, we will continue the intensity of cleaning in our branch, as well as providing additional hand sanitizer, utilizing disinfecting wipes to clean surface areas and door handles and educate our employees on best practices recommended by public health authorities.

We will continue to serve our members and it is business as usual. Our branch hours remain the same:

Monday, Tuesday & Wednesday	9:30 AM – 4:30 PM
Thursday & Friday	9:30 AM – 5:30 PM

For more information on COVID-19, please visit the website of the [Public Health Agency of Canada](https://www.canada.ca/en/public-health.html)
<https://www.canada.ca/en/public-health.html>

We highly appreciate your continued support in New Community Credit Union.

Were you, or anyone you have been in close contact with, had been diagnosed with COVID-19?

1. If YES, "Have you received medical clearance?"

If the answer is "YES", proceed with booking your appointment.

If the answer is "NO", due to potential risk, postpone your appointment for 14 days.

2. "Have you or anyone you have been in close contact with (family, guests, employees or customers) been required to self-isolate and monitor your symptoms in the last 14 days? (e.g. due to travel)?"
3. "Are you or anyone you have been in close contact with experiencing COVID-19 consistent symptoms? Fever greater than 38 degrees Celsius, cough, difficulty breathing, sore throat, sneezing, or a combination of these?"

If the answers are "NO" to all questions, proceed with booking your appointment.

If the answers are "YES" to any of them, due to potential risk, postpone your appointment for 14 days.